

## BOOKING TERMS AND CONDITIONS CAMPING EUROPA

*These terms and conditions supersede and render null and void all previous terms and conditions.  
The Management invites you to read these terms and conditions in their entirety. The booking request for a stay implies acceptance of all the provisions of these terms and conditions.*

### ARTICLE 1 - PRICES

The prices indicated in our brochure and on our web site are in Euros, tourism Tax and VAT included.  
The access to the swimming-pools and the kids club are included in the price.

### ARTICLE 2 – BOOK A PITCH or A MOBILE-HOME or A CHALET

#### 2.1 BOOKING BY MAIL (BOOKING REQUEST)

The booking will become effective upon receipt, by the Management, of the booking request duly filled in and signed by the customer and a deposit of 25% of the total price of the stay + 25 Euros for the registration fees.

#### 2.2 BOOKING BY INTERNET

The booking will become effective upon the online payment, by credit card, of 25% of the total price of the stay + 25 Euros for the registration fees.

#### 2.3 CONFIRMATION OF THE BOOKING

The booking will be definitive upon confirmation, by the Management, of the availability.

#### 2.4 PAYMENT

The management accepts the payment by credit card or by bank transfer.

### ARTICLE 3 - PITCH

#### 3.1 GENERAL

The Management doesn't accept more than 6 persons and one car per pitch. A baby is considered as a person. The additional vehicles will have to pay an extra fee per day and will have to park in a parking reserved to this purpose.

The definitive pitch number is assigned by the Management the day of your arrival.

The charcoal and electric barbecues are forbidden.

Children from 0 to 2 years old are free. To validate this offer, the Management will ask to the customer, the day of his arrival, to present an ID of the child

Any persons less than 18 years old not accompanied of one of his parents, during all his stay, will not be allowed to stay at the campsite.

#### 3.2 PAYMENT OF THIS BALANCE

The customer has to pay the balance of his entire stay remaining due the day of his arrival. Otherwise, his stay will be considered as null and void. The Management will freely dispose of the pitch and no reimbursement will be made by the Management to the customer.

#### 3.3 ARRIVAL AND DEPARTURE

The pitch will be available as of noon to 7 p.m. and will have to be vacated on departure day before 11 a.m.

#### 3.4 DELAYED ARRIVAL OR ARRIVAL AFTER THE DATE MENTIONED IN THE CONTRACT

In case of a late arrival or an arrival after the date mentioned in the contract, the customer must inform the Management by phone or in writing (fax or email) before 6.00 p.m. of the date of arrival mentioned in the contract. Otherwise, the Management reserves the right to dispose of the pitch and no reimbursement will be made by the Management to the customer.

The nights not used will remain due and will not give rise to reimbursement, nor any reduction or compensation.

#### 3.5 BOOKING CANCELLATION OR EARLY DEPARTURE

In case of the customer interrupts his stay, no reimbursement will be made by the Management to the customer. The customer shall be insured with an Insurance company of his choice.

### ARTICLE 4 - LOCATION (mobile home et chalet)

#### 4.1 GENERAL

The Management has the right to refuse the access to the mobile-home to a customer if the number of persons present is superior to the authorized capacity. A baby is considered as a person.

Tents are not permit near the Mobile home or the chalet.

The Management accepts one car per mobile-home or chalet. Any additional vehicle will have to pay an extra fee per day and will have to park in a parking reserved to this purpose.

#### 4.2 PAYMENT OF THIS BALANCE

The customer has to pay the balance of his stay remaining due 30 days prior to the scheduled date of arrival. Otherwise, his stay will be considered null and void. The Management will freely dispose of the Mobile Home or Chalet and no reimbursement will be made by the Management to the customer.

#### 4.3 ARRIVAL AND DEPARTURE

The Mobile Home or the Chalet will be available as of 3 p.m. to 7 p.m. and will have to be vacated on departure day by 10 a.m.

#### 4.4 DELAYED ARRIVAL OR ARRIVAL AFTER THE DATE MENTIONED IN THE CONTRACT

In case of a delayed arrival or an arrival after the scheduled date written in the contract, the services not performed will not give rise to reimbursement, nor any reduction or compensation.

#### 4.5 BOOKING CANCELLATION OR EARLY DEPARTURE

In case of the customer cancels or interrupts his stay, no reimbursement will be made by the Management to the customer, except to the customer who signed the "EUROPA" cancellation guarantee.

#### 4.6 CANCELLATION GUARANTEE « EUROPA »

An "Europa" cancellation' guarantee is proposed to the customer when he books a Mobile Home or a Chalet. Such insurance is optional. It enables to obtain reimbursement of the stay in case of cancellation or early departure under specific conditions: serious illness, death, accident, redundancy, water damage.

The customer shall be reimbursed:

- the deposit (booking and cancellation fees deducted) in case the insured event occurs between the booking date and the 30th day before the scheduled date of arrival written in the contract,
- 100% of the total price of the stay (booking and cancellation fees deducted) in case the insured event occurs less than 30 days before the scheduled date of arrival written in the contract.

To obtain the reimbursement, the Management will ask the customer to send original documents or certified copies proving the event.

#### 4.7 RENTING DEPOSIT

The Management requests that the day of the arrival, the customer gives a deposit of 150 € to cover material damage or loss. This rent deposit will be returned to the customer following the inventory made on the day of departure by the Management on the condition that no damage has been made and no equipment is deteriorated or lost.

#### 4.8 CLEANING DEPOSIT

The Management requests that the day of the arrival, the customer gives a cleaning deposit of 80 €. This deposit will be returned to the customer on the day of departure by the Management on the condition that the Mobile Home or the Chalet is in a reasonably clean condition. Otherwise, the Management shall use such deposit to have the Mobile Home or the Chalet cleaned.

#### 4.9 ANIMALS

Animals are not permitted in the Mobile Home or the Chalet.

### **ARTICLE 5 – SWIMMING POOLS**

#### 5.1 GENERAL

Long short and bermuda are forbidden in swimming pools. Only boxers and trunks are allowed.

To access to swimming pools, the customers must wear a bracelet. This bracelet is given to the customer the day of his arrival.

### **ARTICLE 6 - VISITORS**

#### 6.1 GENERAL

Any visitor has to present himself at the office when he arrives in the campsite. He will have to pay an entrance fee for the day. He will be required to comply with the internal rules. The visits are allowed from 10 a.m. to 10 p.m.

### **ARTICLE 7 – INSURANCE AND CIVIL LIABILITY**

#### 7.1 GENERAL

The customer shall be insured with an Insurance company of his choice to cover damage occurring fire, explosion, theft, bad weather conditions or other damage to the customer's personal belongings and in case of damage arising out of his civil liability.

### **ARTICLE 8 – INTERNAL RULES**

#### 8.1 GENERAL

Any customer must comply with the internal rules of the "Village Camping Europa", displayed at the entrance of the campsite.

**THESE TERMS AND CONDITIONS ARE GOVERNED EXCLUSIVELY BY THE LAWS OF FRANCE. THESE TERMS AND CONDITIONS AND ARE DRAFTED IN BOTH ENGLISH AND FRENCH. IN CASE OF DISCREPANCY BETWEEN THE VERSIONS, THE FRENCH VERSION SHALL PREVAIL OVER THE ENGLISH VERSION.**

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